

Chas E Prossor & Co Ltd

70 Stanhope Street, Liverpool L8 5RF
Tel: 0151 207 1832 Fax: 0151 298 1101

- 1) Carriage
Free on orders value £75+ for one consignment, one address, UK mainland. On orders under £75, each carton will be charged at £3.00 with a minimum charge of £6.00.
All orders for the Scottish Highlands and Ireland (ROI & NI) will be charged at £14 per consignment; Export and Scottish Islands charged per consignment and priced at point of order
- 2) Settlement Terms
Strictly Nett 30 days
- 3) Packing
Free for UK consignments. Export packing extra.
- 4) Claims
Non-delivery must be notified in writing within 14 days, Damage/Pilferage must be notified in writing with 3 days of receipt of goods.
- 5) Samples
Unless stated all samples are charged and are non-returnable.
- 6) Special Requirements
Goods made to customer's specifications (including samples) are charged and are non-returnable under any circumstances.
- 7) Despatch
All goods will be despatched via our own transport or our carriers. Any extra cost incurred by requesting a different mode of transport will be charged.
- 8) Return of Goods
Any goods being returned for any reason must be accompanied by an authorised returns note number clearly stated on the documentation. This authorisation must be obtained from our sales office beforehand. Any goods not showing an authorised returns note number will not be accepted by our warehouse and will be returned to sender.
- 9) Restocking Charge
Where an agreement on return of stock has been reached, there will be a restocking charge of 20% of invoice value. No carriage charges will be credited nor will used or damaged goods.
- 10) Tax
All goods are subject to VAT at the current rate.
- 11) Retention Of Title – Remalpa Clause
The goods shall remain the property of the seller until the price has been discharged in full. A cheque given by the purchaser in payment shall not be treated as a discharge until the same has been cleared.